

RIPNROCK

Code of Conduct for using venues

Please read to the end. Thank you.

Visitors will please....

- Display a valid parking ticket for the duration of your stay.
- Park with consideration to other carpark users and within the grid lines laid out.
- Follow all instructions given by staff and volunteers.
- Not use any car park or surrounding area as a toilet. Public toilets may or may not be available so please 'go' before you arrive. Toilets that are available should only be used for their intended purpose only.
- Maintain modesty whilst getting changed into or out of your wetsuit. Venues are often family facilities and nudity is unacceptable.
- Keep noise to a minimum and not use bad or offensive language.
- Be sure not to obstruct the access ways, or make them dirty or untidy, or leave any rubbish.
- In the landowners' words- "Providers should use vans as screens to the maximum extent; and manage their group so that horseplay or other unreasonable behaviour does not form part of the changing procedure - and certainly there must be no nakedness on display. As long as toileting is done elsewhere and sufficiently large towels are used for changing, then I guess we cant ask for much more if facilities don't exist. **Clients should act as if their grandmother is watching!**"

Any breaches of this code could result in us being banned from using the area.

RIPNROCK Staff will.....

- Adhere to all of the above.
- Ensure that our visitors abide by all of the above.
- Arrange activity kit and deliver briefings in a way that minimises impact on other carpark users.
- Liaise with the staff and volunteers to facilitate their efficient and safe organisation of the running of the area.
- Report all occurrences of breaches of this code of conduct to company director Sally Haines-Hanaham as soon as possible after the event.

Additions to reduce and stop the spread of COVID-19

- All customers are requested to bring their own hand sanitiser and to use it before meeting their instructor, after donning and having their provided equipment checked for correct fit and immediately after returning their equipment.
- Customers are to use their own sanitiser if possible and not share the RIPNROCK's spare hand sanitiser.
- Customers and RIPNROCK instructors are to maintain the social distance set by the Welsh Assembly Government.
- Wetsuits will be issued at full arm stretch to adults(only) on the hanger to ensure social distance. All other equipment will be laid out on the ground ready for customers to pick up under their instructor's guidance.
- Customers and staff are expected to cough or sneeze into tissue/handkerchief or into elbow.
- Please ensure all medical declaration and risk acceptance forms are fully completed and presented in a wipeable plastic envelope for the instructor to check.
- Please ensure that social distance from other members of the public is maintained.
- For wet activities mainly, the RIPNROCK instructor may need to carry your medication (e.g asthma pumps, epi pens) in their safety bags- please, if possible, have this cleaned and ready in a sealed plastic bag for the instructor to keep safe during the course of the activity.
- Please be aware that toilets may not be open at our venues, so please go before you arrive.

Thank you very much for your cooperation