

# RIPNROCK

## Coronavirus (Covid-19) Customer/Visitor/Staff agreement

In light of the evolving Coronavirus pandemic, RIPNROCK Ltd has implemented this document for all visitors to help protect the health and safety of all employees and visitors.

Prior to the activity we require this document to be read, understood and agreed by all those taking part. It is role of the group organiser to ensure the rest of the group are aware and agree to this document.

***Before turning up to the activity staff and customers should ask themselves the following questions.***

1. Do you or any of your 'extended household' have any of the Covid-19 symptoms? (a new, continuous cough and/or high temperature and/or a loss or change in sense of smell or taste)
2. Have I or any of my 'extended household' been tested positive or are in self-isolation?
3. Have I or any of my 'extended household' been in close contact with anyone else who has symptoms, tested positive or are in self-isolation?

**If the answer to any of these is YES or MAYBE, then the group should **not** attend the activity.**

**(Evidence must be provided to receive a full refund)**

*I have read the questions above and can confirm the answer to all of them is 'NO'*

*I have read and understood the 'Generic Covid Risk Assessment' document, I understand my responsibilities with regard to Covid-19 and accept the document as reasonable.*

**All customers are expected to follow increased levels of personal hygiene:**

- Wash or sanitise your hands on arrival and departure
- Bring and use your own hand sanitiser
- Avoid all physical contact with those outside of your 'extended household' and maintain the social distancing recommended by the Welsh Assembly Government as much as possible.

*We recommend that you continue to follow updates and latest advice on how to protect yourself through Welsh Assembly Government announcements, Public Health Wales and the NHS.*